



Pre-Grooming Consultation

You can generally expect the following from your BIGA groomer before grooming begins:

General Health Check – your BIGA groomer will assess your dog's fitness for grooming. This includes a physical check of your dog's skin and coat, eyes, ears, nails, pads and more.

Agree on the Treatment (Style) – your BIGA groomer will ask you what you'd like done today. Your groomer will know what is achievable given the condition of your dog's coat and will manage your expectations accordingly. It may be helpful to consult the images on ukgroomers.org for a visual reference.

Confirmation of your contact details – your BIGA groomer should ensure they have your dog's name, your name and contact details so that you can be reached (of course, you may already be well known to the groomer or registered with the salon).

What are the benefits of a Pre-Grooming Consultation?

- The General Health and Fitness Check is all about preventative care. Your groomer is a trained and experienced hands-on pet care professional who will know to identify anything in your pet that may require the vet's attention.
- Your expectations are managed in terms of the likely time required to complete the treatment
- Your expectations are managed in terms of the approximate price you can expect to pay (many groomers will base this on time and effort required rather than specific breed. The price, for example, to groom a Cockerpool may vary considerably depending on size, condition of coat, temperament)
- Your expectations are managed in terms of the styling that can be achieved given the condition of the coat. For example, if the coat has been neglected and is now matted (full of knots), the coat may need to be taken short for the sake of the dog's welfare.

As a member of The British Isles Grooming Association, your BIGA groomer agrees to abide by our professional code of conduct. Animal health, safety and welfare is our number one priority. Regular grooming is beneficial to your pet's health and happiness and we encourage you to partner with your groomer in this noble endeavour.