



The BIGA Show 2017 Programme of Events

Doors Open 930am (tradestand access 8am)

Show Closes 4pm (maybe 5pm latest)

A warm welcome to this year's annual conference! Thank you for joining us! Here are some of the highlights and house-keeping notes:

BIGA Thanks to our Gold sponsors Simpsons



Dogs are Welcome – look for the Christmas Pawtrait stand and get your holiday picture taken now!

Buffet lunch is included in your entry price – make sure you help yourself to a mince pie (please also note that there are separate trays for those with different dietary preferences)

The BIGA Treasure Hunt – pick up the leaflet with instructions for your chance to win one of three iPads being given away today



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The BIGA Show 2017

The BIGA Question Time – NEW

Join us in the seminar room at 3pm-ish for a moderated panel discussion about your chosen industry. The spirit of The BIGA Show is festive so let's enjoy the discussion in good humour!

FUN Competitions

We have some fun competitions lined up including:

The BIGA Dog Swap

Novice Doubles

The Snowflake Competition

BIGA Thanks to our Silver Sponsors,
Absolutely Animals London School of Pet Grooming





Seminar Schedule – all seminars take place in the main seminar room (access via the door right-hand side of the hall as you enter).

Please note – the seminars are scheduled tightly so please arrive promptly. Thank you!

MORNING SEMINARS *subject to change

BIGA Thanks to our Silver Sponsors, Colin Taylor Dog Grooming Accessories and MasterGroom:



www.mastergroom.org

10am What Makes a Good Business and Insurance. Presented by Katie Rourke-Dowding and Adrian Strangwick (HIA)
1030am REIKI for dog groomers. Rob Fellowes
11am City & Guilds – the New Route. Zoe Duffy, Look North
1130am Tools of the Trade. Kevin Simpson (Simpsons)
12pm Customer Care and Handling Complaints with Fern Gresty, Four Paws
1230 LUNCH BREAK

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AFTERNOON SEMINARS *subject to change

BIGA Thanks to our Silver Sponsors, Four Paws Groom School



www.fourpawsgroomschool.co.uk

1pm The ICMG Journey with Angela Caley, ICMG UK
130pm Groom Team England with Joanne Angus, Look North
2pm OCN West Midlands Level 3 Diploma – a new qualification choice Sarah Mackay, Four Paws Groom School
230pm – Handling Difficult Dogs, Heidi Anderton Absolutely Animals
3pm The BIGA Question Time
345pm Final announcements BIGA Honorary Member And Winners of the iPads announced



Demonstrations

Taking place in the main hall

BIGA Thanks to our Silver Sponsors, Blades Services



10am F1 Labradoole Demonstration, Sarah Mackay (Four Paws Groom School)

1030am Bichon Frise, Kelly Gayler (KJG Academy)

11am Toy Poodle in Show Trim, Lakhi Thindal (Posh Pets)

1130am Miniature Schnauzer, Angela Caley (ICMG UK)

12pm Cockerpoo, Caroline Cogan (Dandini's)

1pm Poodle in Breed Trim, Zoe Duffy (Look North)

1pm Cocker Spaniel, Robyn Maloney (London School of Pet Grooming)

130pm English Cocker in Show Trim, Mike Wildman

2pm American Cocker Pet Trim, Amy Manser, Just 4 Paws

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Thanks also to our Media Sponsors, Total Grooming Magazine



The BIGA Show 2017 Christmas Market

SIMPSONS
COLIN TAYLOR / MasterGroom
ABSOLUTELY ANIMALS LONDON SCHOOL OF PET GROOMING
FOUR PAWS GROOM SCHOOL
BLADES SERVICES LTD
Scissor Boutique
Purple Paw
Zenzaris
Sharpology
Scentsy- air freshening
For All Dogkind - shampoo
Reiki for dogs
Four Paws Groom School
Total Grooming Magazine
Precious Scent – doggie perfumes, shampoos
BIGA – The British Isles Grooming Association
Forever Living – Aloe Vera
Wildwash - shampoo
HIA Insurance – business insurance
Pebzz.co.uk – social media and SEO
ICMG UK
Pet Pong
Sharpology
Kebukai – dog grooming accessories